

TO OUR CUSTOMERS AND COMMUNITY:

As the Covid-19 virus progresses in our city, we at Bob's Transmissions continue to closely monitor the situation. As always, the health and safety of our customers, our staff, our families and our community are our highest priority. Our plan is to continue our regular business hours unless otherwise informed by the Manitoba Government, as our service is an essential service to keep Winnipeg and Canada moving during this uncertain time and once the threat of the virus has passed.

In the meantime, the following are some of the measures we put in place to combat the spread of the virus. These include:

- Cleaning all countertops, door handles, chairs and any other high traffic surfaces in our waiting room
- Wiping down all car steering wheels, door handles and keys
- All staff are encouraged to stay home if they are not feeling well
- We ask our customers to please advise our staff if they have been out of the country in the last 14 days prior to coming down to our location
- In order to practice social distancing, we have temporarily stopped accepting waiting appointments only. We are happy to continue to serve our customers but ask that vehicles are dropped off with us for the duration of the appointment. We will contact customers by phone or text to advise when the vehicle is ready for pick up
- We ask that no more than one customer is in the office at a time

To all frontline staff we would like to thank you for your effort and dedication during this time. We are offering a 15% discount on any service/repair work to frontline staff.

We are happy to offer contactless pick up and delivery service.

If you have any questions or concerns, please feel free to contact us at 204-475-5590. We look forward to continuing to serve our customers. Thank you for your continued support.

Bob's Transmissions